

# RIEDEL



THE WINE GLASS COMPANY

FOR OUR COMPANY HEADQUARTERS IN  
KUFSTEIN/AUSTRIA WE ARE LOOKING FOR

# HEAD OF CUSTOMER SERVICE AND PRODUCTION PLANING OFFICE MANAGEMENT m/w/d

**RIEDEL – THE WINE GLASS COMPANY** is known for developing and producing unique glasses for specific grape varieties. RIEDEL was the first company in history to recognise that the taste and aroma of a drink can be influenced by the shape of the vessel it is drunk from. The family-owned company has a reputation for revolutionary designs that optimally complement alcoholic and non-alcoholic beverages. RIEDEL was founded in 1756 and has been a pioneer in the field of glasses for specific grape varieties since 1958. These days, RIEDEL has become the brand of choice for wine connoisseurs and beverage specialists, restaurateurs and consumers around the world.

## YOUR MAIN TASKS

- Professional and disciplinary management of customer service, production planing and warehouse
- Management and further development of the team
- Close cooperation with internal departments, especially the production plants in Germany and external partners
- Optimierung of current processes
- Support for key account customers
- Processing of complaints
- Facility management
- Cost and budget responsibility for the assigned areas
- Projects and special tasks
- Reporting to CEO/owner

## YOUR PROFILE

- Completed studies or completed commercial training
- Sound knowledge of the most important processes in a company
- High level of technical understanding, ideally knowledge of hollow glass production, including a focus on the manual production of hollow glass
- Analytical thinking and strong problem-solving skills
- Leadership, decision-making and motivational skills
- Strong organisational talent
- Good communication skills, excellent interpersonal skills, professional demeanor and persuasiveness

## WE OFFER

- A thorough induction and a responsible and varied job
- Self-dependent work and good long-term career prospects
- A secure job in a successful and internationally active family business



If you have the right attributes and feel that this position appeals to you, please send us your full application documents stating your earliest possible starting date and salary expectations by e-mail to [personal@riedel.com](mailto:personal@riedel.com).

The salary for this position is well above the collective agreement.